

Appendix A

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Describe the steps you intend to take to promote the four licensing objectives:

a) General – all four licensing objectives (b, c, d and e) (please read guidance note 10)

In regards specifically to our unique location we are very aware that the location of this venue falls outside but close to the perimeter of the CIZ at the end of western road. Because of this we will take extra care to uphold the objectives stated below and consider any heightened risks due to our proximity.

We are looking to retain all the licensing objectives from our previous lapsed licence (ref: 2024/02761/LAPREV) apart from a change to condition 5 & 8 to be

5. There will be a maximum of 100 covers across the whole site. This will include a minimum of 60 covers maintained inside and a maximum of 40 covers outside at any one time. These will be in place at all times licensable activity is being carried out at the premises.”

We previously estimated how many covers we could accommodate on our previous plan, however with a change in furniture layout, and more optimal seating arrangements, the actual number of customers is slightly higher.

We are purchasing a crowd control barrier in keeping with the aesthetic to ensure we comply with our pavement license and are considerate of those needing to walk past the premises.

8. Our previous condition stated closing outside at 10pm, however this didn't allow for the later opening times on Thurs-Sat, we would like to include that we close the outside area at 11pm on these days. We will also offer disposable glasses to ensure people move on swiftly, causing the minimal disruption possible to any neighbours.

b) The prevention of crime and disorder

1. Install and maintain multiple CCTV covering all public areas and outside, with footage kept for a minimum of 28 days and made available to the police on request, several members of the team will have access to this via mobile phone app.

2. Ensure all staff are trained in responsible alcohol sales, including how to handle conflict and prevent sales to intoxicated individuals

Incident Logs: Maintain an incident logbook to record any criminal activity, refusal of service to underage people/unable to challenge 25. Any aggressive behaviour observed on site will also be recorded

Zero Tolerance Policy: Operate a zero-tolerance policy on drugs, weapons, and anti-social behaviour, with signage to be displayed.

c) Public safety

1. Adhere to a strict capacity limit to avoid overcrowding, as determined by fire safety and risk assessments.
2. Health & Safety Compliance: Ensure the premises comply with all health and safety regulations, extinguishers/first aid kits and relevant items readily available
3. Staff Training: Train staff in emergency procedures, first aid, and evacuation protocol.
4. Safe Layout: Maintain clear pathways and adequate lighting to prevent accidents or

injuries throughout the venue
Glassware Policy: Use safety glass

d) The prevention of public nuisance

1. While the venue has no immediate neighbouring residents we will ensure our venue sound output is not of a level to disturb our neighbouring hospitality restaurants/ coffee shops, and install any required sound proofing to combat this if required. We also carry a decibel monitor on site to track this.
2. We will Implement a wind-down routine to manage customer dispersal to minimise noise and disturbance towards the end of our evenings at the venue.
Waste Management: Ensure timely removal of rubbish and glass, and maintain cleanliness outside the premises.
3. We will close our outdoor terrace area early than our licensed time to reduce noise/ congregation outside. We will also offer alternative drinking receptacles to reduce any risk of glassware remaining outside.

e) The protection of children from harm

1. Enforce a strict age verification policy requiring ID for anyone appearing under 25
Train all staff in age verification procedures and record all refusals of alcohol sales physically on site if/when they happen
2. Children Restrictions: The venue will restrict the presence of underage people after 6pm every day and be over strictly 18+ from then on to eradicate all potential danger to children in our busier periods.
3. We will always have a well stocked visible selection of alcohol free products and soft drinks on offer to dilute the choices of alcoholic products and encourage breaks/switches for customers spending lengthy time in the venue.
4. Ensure any entertainment provided is age-appropriate and complies with child safeguarding requirements.